OBJECTIVE:

To scrutinise what support is available to people with disabilities using public transport across Hertfordshire?

QUESTIONS TO BE ADDRESSED:
1. What provision do public transport operators make for those with disabilities (physical and mental health)?
2. What training is provided to public transport staff to support people with disabilities accessing public transport?
3. How do people access information and advice and how are they made aware of the available support when using public transport?
4. When work and developments are planned for public transport, how are user groups engaged for their input and knowledge of what the public requires e.g. if new train carriages are being designed?

OUTCOME/S:
That members are clear what arrangements are in place for people with disabilities and what improvements are planned.

CONSTRAINTS:
The scrutiny will not include a review of the transport service provision across the county.

WITNESSES i.e. individuals	**EVIDENCE** i.e. organisations
Celia Saunders, Letchworth Garden City Heritage Foundation Access Advisory Group	Arriva
District reps?	Taxi federation
	TfL?
	Virgin East coast trains?
	Disability Watford?
	Healthwatch?

METHOD: 1 day topic group
DATE: TBA

MEMBERSHIP: TBA

SUPPORT:
Scrutiny Officer: Charles Weir, Scrutiny Officer
Lead Officers: TBA
Democratic Services Officer: TBA

HCC Priorities for Action: how this item helps deliver the Priorities *delete as appropriate*
1. Opportunity To Thrive ✓
2. Opportunity To Prosper ✓
3. Opportunity To Be Healthy And Safe ✓
4. Opportunity To Take Part ✓

CfPS ACCOUNTABILITY OBJECTIVES: *delete as appropriate*
1. Transparent – opening up data, information and governance ✓
2. Inclusive – listening, understanding and changing ✓
3. Accountable – demonstrating credibility ✓